



NEWS RELEASE

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AmeriHealth Caritas Ohio Marks One Year of Building Healthy Ohio Communities

Dublin, Ohio – AmeriHealth Caritas Ohio, a leading provider of innovative Medicaid managed care solutions, concluded its first year of serving Ohioans having more than doubled its membership, and launched special benefits and programs to support continued improvement in health outcomes. Now serving more than 100,000 Ohioans, AmeriHealth Caritas Ohio is helping build a stronger Medicaid program for Ohioans who need it through the state’s Next Generation of Medicaid Managed Care (NextGen).

Other highlights of AmeriHealth Caritas Ohio’s first 365 days of operation include:

- 4,440 AmeriHealth Caritas Ohio babies born to AmeriHealth Caritas Ohio members;
- 96,429 member calls handled by our 24/7 contact center;
- 933 voice of the customer feedback responses used to inform programs and services;
- 175,000 contracted providers;
- 23,935 non-emergency medical transports to doctor and social service visits;
- 304 members receiving housing help while experiencing an episode of homelessness or housing insecurity; and
- 17,510 meals delivered to new moms and their families, diabetic members, and those coming home from the hospital.

AmeriHealth Caritas Ohio marked its one-year anniversary on Feb. 1, 2024 with an event at its Dublin headquarters to thank the community organizations and others who played a pivotal role in the health plan’s successful launch. The Ohio House of Representatives and the Ohio Senate both commended AmeriHealth Caritas Ohio’s outstanding work done for their constituents and the residents of Ohio, with State Sen. Kunze presenting her commendation in person during the event.

“We are immensely grateful to our community partners, staff, and members for their unwavering support throughout our inaugural year,” said Mark Grippi, AmeriHealth Caritas Ohio CEO and market president. “Our team has shown incredible dedication and innovation in putting our members first. We are proud of their efforts in embracing the Next Generation of Medicaid managed care, which has allowed us to better serve our communities on the road to achieving positive health outcomes.”

Throughout the past year, AmeriHealth Caritas Ohio has remained steadfast in its mission by embracing NextGen’s Ohio Department of Medicaid’s five visionary tenets:

- Improve wellness and health outcomes using a population health approach with collaboration among all of Ohio's Medicaid managed care organizations (MCOs).
- Emphasize a personalized care experience by serving members in the communities in which they live and work through community investments to strengthen care locally.
- Support providers in better patient care by standardizing administrative processes across all MCOs and conducting provider advisory panels to gain feedback on processes.
- Improve care for children and adults with complex needs in partnership with OhioRISE.
- Increase transparency and accountability.

Looking ahead, AmeriHealth Caritas Ohio remains dedicated to its mission of providing innovative health solutions and fostering partnerships that make a positive impact on members' lives through creative strategies such as the AmeriHealth Caritas Mobile Wellness and Opportunity Center, peer-to-peer support, and digital outreach and education platforms.

About AmeriHealth Caritas Ohio

AmeriHealth Caritas Ohio is a managed care organization serving Ohio Medicaid enrollees. AmeriHealth Caritas Ohio helps Ohioans get care, stay well, and build healthy communities by addressing the acute and broader social factors that drive health outcomes. For more information, visit www.amerihealthcaritasoh.com.

About AmeriHealth Caritas

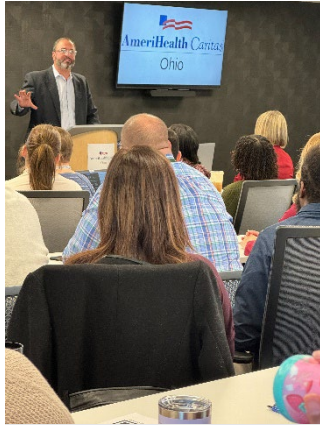
AmeriHealth Caritas is one of the nation's leaders in health care solutions for those most in need. Operating in 13 states and the District of Columbia, AmeriHealth Caritas serves approximately 5 million Medicaid, Medicare, Children's Health Insurance Program (CHIP), and Health Insurance Marketplace® members through its integrated managed care products, pharmaceutical benefit management and specialty pharmacy services, and behavioral health services. Headquartered in Newtown Square, Pa., AmeriHealth Caritas is a mission-driven organization with more than 40 years of experience serving low-income and chronically ill populations. For more information, visit www.amerihealthcaritas.com.

Event photo captions

Top row, left to right: Guests were greeted at the AmeriHealth Caritas Ohio anniversary celebration and given a B-I-N-G-O card to fill out while visiting each department's table; Mark Grippi, AmeriHealth Caritas Ohio market president addresses guests, sharing successes of the first year of operations; Community faith leaders Bishop Gregory Draper (Mt. Zion Baptist Church Marion) and Bishop Donald Washington (Mt. Hermon Baptist Church Columbus) pose with Pat Lyons, PhD, Health Equity Director.

Middle row, left to right: Associates and community partners visit AmeriHealth Caritas Ohio department tables to learn how each area supports improved member outcomes; Mark Grippi, AmeriHealth Caritas Ohio market president addresses guests, sharing successes of the first year of operations.

Bottom row, left to right: Mark Grippi accepts a commendation from State Sen. Stephanie Kunze; Alex Weingarh, Government and External Affairs Director, assists the team with event setup; Quality team associates Molly Snowden, Amanda Rhodes, Joe Hilleary, Kevin St Clair, Jhera Woodard, and Karen Johnson discuss projects and interventions aimed at improving the health of members.



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